

**D-Link**<sup>®</sup>

AC3150 ULTRA WIFI ROUTER  
DIR-885L

QUICK  
INSTALLATION  
GUIDE

**ULTRA**  
PERFORMANCE SERIES

# CONTENTS OF PACKAGING

## CONTENTS



### AC3150 ULTRA WIFI ROUTER

DIR-885L



### 4 ANTENNAS



### POWER ADAPTER

12V / 3A



### ETHERNET CABLE (CAT5 UTP)

CONNECTS THE ROUTER TO YOUR PC DURING SETUP



### WI-FI CONFIGURATION CARD

CONTAINS THE DEFAULT WI-FI INFORMATION



If any of these items are missing from your packaging, contact your reseller.

## SYSTEM REQUIREMENTS

- A broadband Internet connection
- An e-mail account (required to register for mydlink service)
- Mobile device or tablet with iOS 6 or above, Android 2.3.3 or above
- Computer with:
  - Microsoft Windows® 8/7/Vista or Mac with OS X 10.6 or higher
  - Internet Explorer 9, Firefox 20, Safari 5.1, or Chrome 25 or higher version with Java installed and enabled

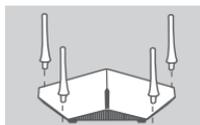
# PRODUCT SETUP

To set up and manage your DIR-885L, you can use the free QRS Mobile app, or you can use the built-in web interface. **In order to use all of the functions of this router, you must register it with mydlink.** Simply follow the steps at the end of the Setup Wizard during installation to register your product with your mydlink account.

**NOTE:** After mydlink registration is completed, your router's default PPPoE, L2TP, PPTP connection will be set to **Always On**. If your ISP charges for usage, you may wish to manually choose **Dial On Demand** as your default setting.

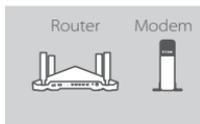
**NOTE:** Attach the antennas to the router before powering it on.

## HARDWARE SETUP



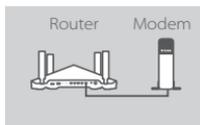
### Step 1

Attach each of the antennas to the router by twisting them on in a clockwise direction.



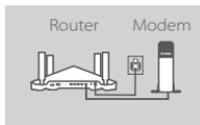
### Step 2

Position your DIR-885L near your Internet-connected modem. Keep the router in an open area for better wireless coverage.



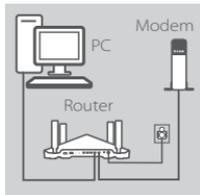
### Step 3

Use the included Ethernet cable to connect your modem to the port labeled **INTERNET** on the router.



### Step 4

Connect the supplied power adapter to the router and a power outlet, press the power button, and verify that the power LED is on.



### Step 5

If using a PC to configure the router, plug one end of an Ethernet cable into the port labeled **1** on the back of the router, and the other end into the Ethernet port on your computer.

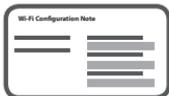
If you are setting up the DIR-885L using a laptop or mobile device, connect it to the Wi-Fi network printed on the included Wi-Fi Configuration Card. You can also find the Wi-Fi network name and password on the label attached to your router.

## SETUP USING THE QRS MOBILE APP



### Step 1

On your mobile device, go to the App Store or Google Play and search for the free **QRS Mobile** app and download it.



### Step 2

Connect your mobile device to the Wi-Fi network printed on the included Wi-Fi Configuration Card. You can also find the Wi-Fi network name and password on the label attached to the router.



### Step 3

Run the QRS Mobile app on your mobile device, and it will guide you step by step through configuration of your router.

## SETUP USING THE BUILT-IN WEB INTERFACE



To configure your DIR-885L, open a browser on the connected computer. If you are not automatically directed to the D-Link Setup Wizard, go to <http://dlinkrouter.local/> and follow the onscreen instructions. Use **Admin** as your username and leave the password blank.

## ANTENNA ORIENTATION

The DIR-885L is designed to give you the fastest, most stable network connection possible. In order to maximize performance, orient the antennas at an angle, pointing outward and away from the base unit.





The mydlink Lite app lets you check on your router, anywhere, anytime. Check on your current upload and download speeds, see who's connected, manage your wireless network details, and more!

After registering your DIR-885L with your mydlink account, just go to the App Store, Google Play, or the Windows Store and search for the free **mydlink Lite** app and download it.

# TROUBLESHOOTING

## SETUP AND CONFIGURATION PROBLEMS

### 1. HOW DO I CONFIGURE MY DIR-885L ROUTER MANUALLY?

- Connect your PC to the router using an Ethernet cable.
- Open a web browser and enter the address **http://dlinkrouter.local/** (or **192.168.0.1**).
- The default username is **Admin**. The password should be left blank by default.
- If you have changed the password and cannot remember it, you will need to reset the router to return to an empty password field.

### 2. HOW DO I RESET MY DIR-885L ROUTER TO FACTORY DEFAULT SETTINGS?

- Ensure the router is powered on.
  - Use an unfolded paperclip to press and hold the reset button on the back of the device for 10 seconds.
- Note:** Resetting the router to factory default will erase the current configuration settings. To re-configure your settings, log into the router as outlined in question 1, then run the Setup Wizard.

### 3. HOW DO I ADD A NEW WIRELESS CLIENT OR PC IF I HAVE FORGOTTEN MY WI-FI NAME (SSID) OR WI-FI PASSWORD?

- For every PC that needs to connect to the router wirelessly, you will need to ensure you use the correct Wi-Fi Name (SSID) and Wi-Fi password.
- Use the web-based user interface (as described in question 1 above) to check or choose your wireless settings.
- Make sure you write down these settings so that you can enter them for each wirelessly connected PC. The back of this document features an area to record this important information.

### 4. WHY CAN'T I GET AN INTERNET CONNECTION?

- For ADSL users, please contact your ISP to make sure the service has been enabled/connected by your ISP and that your ISP username and password are correct.

### 5. WHY CAN'T I REGISTER MY DEVICE WITH MYDLINK?

- If you experience issues registering this router with your mydlink account, try performing a hard reset by using an unfolded paperclip to press and hold the reset button for 10 seconds while the router is powered on. This may be necessary if you purchased an open box or resold unit.

You can find software updates and user documentation on the D-Link website.

## Tech Support for customers in

### Australia:

Tel: 1300-766-868  
24/7 Technical Support  
Web: <http://www.dlink.com.au>  
E-mail: [support@dlink.com.au](mailto:support@dlink.com.au)

### India:

Tel: +91-832-2856000  
Toll Free 1800-233-0000  
Web: [www.dlink.co.in](http://www.dlink.co.in)  
E-Mail: [helpdesk@dlink.co.in](mailto:helpdesk@dlink.co.in)

### Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:

Singapore - [www.dlink.com.sg](http://www.dlink.com.sg)  
Thailand - [www.dlink.co.th](http://www.dlink.co.th)  
Indonesia - [www.dlink.co.id](http://www.dlink.co.id)  
Malaysia - [www.dlink.com.my](http://www.dlink.com.my)  
Philippines - [www.dlink.com.ph](http://www.dlink.com.ph)  
Vietnam - [www.dlink.com.vn](http://www.dlink.com.vn)

### Korea:

Tel : +82-2-2028-1810  
Monday to Friday 9:00am to 6:00pm  
Web : <http://d-link.co.kr>  
E-mail : [g2b@d-link.co.kr](mailto:g2b@d-link.co.kr)

### New Zealand:

Tel: 0800-900-900  
24/7 Technical Support  
Web: <http://www.dlink.co.nz>  
E-mail: [support@dlink.co.nz](mailto:support@dlink.co.nz)

### South Africa and Sub Sahara Region:

Tel: +27 12 661 2025  
08600 DLINK (for South Africa only)  
Monday to Friday 8:30am to 9:00pm South Africa Time  
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E-mail: [support@d-link.co.za](mailto:support@d-link.co.za)

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### Kingdom of Saudi Arabia

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Tech Support: [support.sa@dlinkmea.com](mailto:support.sa@dlinkmea.com)

### Pakistan

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61-A, Jinnah Avenue, Blue Area,  
Suite # 11, EBC, Saudi Pak Tower,  
Islamabad - Pakistan  
Tel.: +92-51-2800397, 2800398  
Fax: +92-51-2800399

#### Karachi Office:

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Opposite Mudassir Park, Karsaz Road,  
Karachi – Pakistan  
Phone: +92-21-34548158, 34326649  
Fax: +92-21-4375727  
Technical Support: +92-21-34548310, 34305069  
General Inquiries: [info.pk@dlinkmea.com](mailto:info.pk@dlinkmea.com)  
Tech Support: [support.pk@dlinkmea.com](mailto:support.pk@dlinkmea.com)

## TECHNICAL SUPPORT

**Iran**

Unit 5, 5th Floor, No. 20, 17th Alley , Bokharest  
 St. , Argentine Sq. ,  
 Tehran IRAN  
 Postal Code : 1513833817  
 Tel: +98-21-88880918,19  
 +98-21-88706653,54  
 General Inquiries: info.ir@dlinkmea.com  
 Tech Support: support.ir@dlinkmea.com

**ישראל**

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 טל: 073-7962797  
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 דוא"ל תמיכה: support@dlink.co.il

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 Casablanca , Maroc  
 Phone : +212 663 72 73 24  
 Email: support.na@dlinkmea.com

**Lebanon RMA center**

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 PO Box:901589  
 Tel: +961 4 54 49 71 Ext:14  
 Fax: +961 4 54 49 71 Ext:12  
 Email: taoun@dlinkmea.com

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**Kuwait:**

Technical Support: + 965 22453939 / +965  
 22453949

**Türkiye**

Büyükdere Cad. Ferro Plaza No:155  
 D: 1 K: 1 Zincirlikuyu / Istanbul  
 Tel: +90 (212) 289-56-59  
 Email: info.tr@dlink.com.tr

# WIRELESS NETWORK REMINDER

Wireless Network Name (SSID)

Wireless Network Password